HARRISONBURG PARATRANSIT

APPLICATION AND INSTRUCTION GUIDE



Harrisonburg Department Of Public Transportation 475 E Washington Street Harrisonburg, VA 22802 March 2007

HARRISONBURG ADA PARATRANSIT APPLICATION

ADA – THE AMERICANS WITH DISABILITIES ACT IS A CIVIL RIGHTS LAW. THE INTENT IS TO REMOVE BARRIERS THAT HAVE PREVENTED PEOPLE WITH DISABILITIES FROM FULLY PARTICIPATING IN LIFE.

The information obtained in this certification process will be used only by the City of Harrisonburg Department of Public Transportation and will not be provided to any other person or agency.

Information regarding the evaluation of your ability to use fixed route transit services may be provided to other transit agencies at their request for reciprocal purposes, in accordance with the regulations of the U.S. Department of Transportation.

It is important that you **answer every question** on this application form. Evaluation of your request cannot begin until the form is completed and received at our office, together with the signed Authorization for Third Party Verification.

Harrisonburg Paratransit riders are required to complete an ADA Paratransit Eligibility Application Form. Once your forms have been received at this office, you may expect a determination within 21 days.

The eligibility process in use is a self-certification process with optional professional verification. Applicants complete "Application for ADA Paratransit Certification" form and will provide the name of a professional who can verify their need for paratransit service. When an application is received, it is immediately date stamped and a file opened. A determination whether the applicant form is complete will then be made. If the form is incomplete, its deficiencies will be dated and a letter will be mailed to the applicant or their identified designee. If the application is complete, a determination whether professional verification is needed will then be made. If professional verification is required, the appropriate form will be mailed to the person identified by the applicant. The City of Harrisonburg will accept professional verification from physicians, health care professionals or rehabilitation/independent living professionals.

If eligible, the Harrisonburg Department of Public Transportation will notify you by letter. It will identify the individual determined eligible, include an expiration date in case of a temporary disability, list all limitations on eligibility, and identify whether or not the individual travels with a personal care attendant. Notifications of both positive and negative eligibility determinations will be completed within 21 calendar days upon the receipt of a completed application form. If a decision is not made within this time period, you will be eligible to use the service until a determination is made. You are required to request service the day before your scheduled trip by calling 432-0492.

FOLLOWING IS YOUR PARATRANSIT APPLICATION

All applications should be returned to: Harrisonburg Public Transportation Department 475 E Washington Street Harrisonburg, Virginia 22802

There are two parts to the application.

- Part I will be completed by you or someone you select to help you with the application. You must sign Part F. If this request has been completed by someone other than the person requesting certification that person must complete and sign Part F.
- Part II will be sent to the person indicated on the last page Authorization for Release of Personal Information. It is very important that this page is filled out.

Remember a letter of determination will be mailed to you. Any person who disagrees with the final determination of ineligibility may appeal the decision.

REMEMBER TO ANSWER EACH QUESTION FOR ASSISTANCE CALL 432-0492

Part A		
1. Name		
2. Address		
3. City, State	Zip Code	
4. Telephone (Home)		
(Work)		
5. Date of Birth//		

Part B		
1. What is the disability, which prevents you from using our fixed transit route service? Use the back of this sheet if more room is needed.		
2. How does this disability prevent you from using fixed route service? Please explain.		

Part B con't 3. Are there any other effects of your disability of which we need to be aware?			
No	Yes		_ (please explain)
4.Is this condition temporary? No Please give expected duration.		Yes//	

Part C		
Do you use any of these aides to mobility? Check <u>all</u> that apply.		
Manual Wheelchair	Powered Wheelchair	
Powered Scooter (3 or 4 wheels)	Canes	
Crutches	Walker	
Guide Dog or other	None	

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Part D			
Please answer the follow	ing questions.		
1. Can you climb three	12-inch steps withou	t assistance?	
Yes	No	Sometimes	
If sometimes, please exp	lain.		
2. What is the maximum person?	n distance you can tr	ravel without the assistance of another	
Yards			
3. Is this distance affect	ed by the terrain (e.g	g., by steep hills or other local conditions)?	
No	Yes		
Please explain.			
4. Is your ability to travel out-of-doors affected by snow or ice?			
No	Yes	If yes, please explain.	

Part D con't		
5. Is your ability to travel or wait out-of-doors affected by extremes of hot or cold?		
No Yes		
If yes, please describe the conditions you cannot tolerate.		
6. What is the maximum period you can stand without support?		
Not at all For minutes		
Part E		
1. If you use the services of a Personal Care Attendant (PCA) when you travel, please describe the circumstances under which you utilize such service and what needs the PCA meets.		
2. Is the PCA paid for these services?		
Yes No		

HDPT POLICY

All mobility devices will be properly secured to the vehicle using the installed securement system (4 point tie down). As of March 1 2007, HDPT operators (drivers) will decline transport to a passenger that refuses to have their mobility device properly secured as defined in HDPT policy 6.4, and 49 CFR 37.165 (c) (2) (3). Passengers using a mobility device will be requested to wear a seat belt and must be properly restrained using the vehicle restraint system. Those able to do so will be requested to move to a seat and use the vehicle seat belt system if vehicle is so designed.

Part F		
I certify that the information provided in this <i>Request</i> is accurate and I understand the securement policy of Harrisonburg Department of Public Transportation.		
(Signed)	(Date) / /	
If this Request has been completed by someone other than the person requesting certification that person must complete the following:		
1. Name		
2. Address		
3. City	Zip Code	
4. Relationship to the applicant		
5. Daytime phone number		
(Signed)	(Date) / /	

Authorization for Release of Personal Information

The following must be provided before your Request can be processed.

Applicant's Name		
Address		
City	State	Zip Code
Date of Birth / /		
The following:		
Rehabilitation / Independent Living	Professional	
Health Care Professional		
Physician		
is familiar with my disability and is information which may be required <i>ADA Paratransit Eligibility</i> .	•	
Name		
Address		
City	State	Zip Code
Daytime Telephone Number		
Applicant's Signature		
Date / /		

MY NOTES: {use this page for any questions or concerns you would like us to address}